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|  | ShaniJo Mandeng **Nemb**   |  |  | | --- | --- | | **Address**Irving, Texas  **Phone  (**682) 699 - 1515  **E-mail**shanijoane@gmail.com |  | |  |

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* Team-oriented individual promoting exemplary presentation, project management and risk oversight skills.
* Demonstrative Scrum Master with background communicating effectively with and leading high-performance teams. Considered expert in prioritizing tasks and optimizing workflows.
* Highly accomplished and solutions-oriented Professional with broad based knowledge in Systems Design, implementing and integrating cost-effective, high-performance solutions to meet challenging business needs.
* Certified Professional Scrum Master offering 8 years of experience in improving processes and complex product deliveries by implementing a Scaled Agile environment.
* Hands-on in training teams and supporting Product Owners to remove impediments and backlogs, enhance velocity, and help teams adopt Agile Methodology

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| **Skills** |

* Agile, Scrum, Kanban
* Scaled Agile Framework
* Waterfall methodology
* Software Development Life Cycle
* Backlog Grooming
* Project Management
* Collaboration

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| **Work History** |

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| 01/2019 - Current | **Scrum Master**  ***M&T Bank - Wilmington, DE***   * Assessed each scrum team member's responsibilities and delegated tasks to balance each employee's workload. * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Led sprint reviews and planning meetings to promote full team engagement. * Worked to provide continuous improvement for product development lifecycle. * Trained new team members introduction to SAFe so that they can have enough knowledge to participate productively in a Scaled Agile environment. * Participated in Scrum of Scrum where I provide update on the progress of my team towards the PI objectives * Facilitated user story writing workshop where I taught my team members how to write user stories in the right format (3Ws), contained the right elements (3Cs) and meet the INVEST criteria. * Worked collaboratively with the Product Owner to refine the product backlog. * Taught my development team different estimation techniques which includes planning poker, affinity mapping and T-shirt sizing method, which ensures that they can reliably commit to how much work they can commit to within a sprint * Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospective, Sprint Demos, Story Grooming, and Release Planning * Constantly organized KT sessions with team members or SMEs * shares knowledge about topics to empower others for growth and development thereby increasing overall productivity of the team * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. |

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| 06/2015 – 01/2019 | **Junior Scrum Master**  ***Walmart - Dallas, Texas***   * Researched current trends to stay knowledgeable in Scrum methods. * Anticipated impediments to team delivery involving cultural barriers and logistical challenges. * Shielded scrum team from external interference for optimal productivity and success of Agile process. * Worked to provide continuous improvement for product development lifecycle. * Proactively identified and found ways to resolve issues to prevent distractions and keep projects on track. * Shielded scrum team from external interference for optimal productivity and success of Agile process. * Collaborated with product owners, team members, technologists and other scrum masters to define solutions and drive progress. * Facilitated Scrum framework – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Coached teams in Agile practices and provided necessary training to create positive mindset to Agile methodologies. * Applied agile methodology to shorten cycle time and achieve target margins. * Facilitate the estimation of user stories for my development team where assign story points to their user stories based on level of complexities * Ensure product backlog refinement is held as a scheduled and enough user stories ready for the future sprints to ensure that the team continues to deliver in a sustainable pace * Introduce different retrospective games for my team to ensure active participation and engagement during retrospective meetings * Collaborate with other teams on the Agile Release Train to manage and resolve dependencies * Protect the development team from outside obstacles so that they can concentrate on delivering working software by the end of the sprint. |

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| 04/2014 – 06/2015 | **Scrum Master**  ***AT&T - Houston, TX***   * Assessed each scrum team member's responsibilities and delegated tasks to balance each employee's workload. * Provided extensive guidance on Agile scrum processes and methodologies to highly effective teams with goals of improving quality and productivity. * Coached teams in Agile practices and provided necessary training to create positive mindset to Agile methodologies. * Acted as go-to resource for engineering team, providing clarity on tasks, gathering missing assets or requirements and handling project changes. * Worked closely and listened to team members' feedback to identify issues and resolve conflicts. * Conducted training sessions for teams to improve team understanding regarding using Agile, Scrum and Kanban practices. * Worked collaboratively with the Product Owner to refine the product backlog * Work with Scrum Master, BAs and technical teams in designing a more effective way of gathering and documenting the stakeholder requirements. * Conducted JAD sessions to allow different stakeholders to communicate their perspective with each other, resolve issues and come to an agreement quickly * Participated In all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospective, Sprint Demos, Story Grooming, and Release Planning |

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| **Education** |

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| 09/2018 – 07/2022 | Master of Arts: Law  *University of Exeter - United Kingdom* |

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| **Certifications** |

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|  | Professional Scrum Master 1 |